




alpha.usask.ca: Version 2

How would you rate your experience with alpha.usask.ca?

* Filtered: v2

Response	Count	
Frustrating	18 24.0%	
Satisfactory	37 49.3%	
Delightful	20 26.7%	
<i>Total: 75</i>		

What would have made your experience better?

* Filtered: v2

Response	Count
	68 responses

Would you like to provide any other feedback?

* Filtered: v2

Response	Count
	44 responses

It was great overall. Had no noticeable issues.

Having everything clearly identifiable for students and advisors. The current webpage is delightful and easy to navigate.

in the current web page I use A-Z for department info all the time and that seems to have disappeared.

Keep the old website layout

If it was easier to navigate to different sections of the website, you now have to scroll down in order to get to "Become a student", "Current students" etc. The links are also not very prominently displayed and don't have a professional appearance.

I haven't looked around a lot actually - but an impression is that the pages I was directed to from the home

page had such different layouts than the homepage that had a weird disorienting feel. That's just an impression not based on much.

There needs to be a visible link (@ top of the page beside PAWS link) that leads to the current schedule of courses, which also needs a more meaningful name. 'Dynamic Schedule' sounds more like a site building tool than 'Current Course Schedule'. It being dynamic should be obvious. I use this link several times daily and need to have it easily accessible in order to not waste time. It also needs to be easy to instruct others how to find the schedule.

How really not really

if the PAWS button were bigger - all the way across the screen like they do at the u of a

No

Include prospective students button at the top because this is what you immediately see. Become a student didn't stand out.

Need prospective student tab. Like the colour.

Future students is better than become a student

Can't think of anything. As long as the all inclusive search is there, it's good.

if it could intuit your search and write my thesis

None- Usually uses search bar to find school, did so again

No changes. Didn't use a dropdown, but the search function worked well

Twitter feed on the homepage. Homepage shouldn't be static. Good to have news stories

liked the letters better (services a-z) on old site

More picture not just words, it's easier to use because my poor english

It's fine as is

I wouldn't naturally scroll down to the student links below. It wasn't intuitive to think about. Maybe there's a way to indicate that there are more features below to look at.

familiarity with the web page; likes rotating news, less confusing than usask.ca; more streamlined

To have a graduate section accessible from the homepage.

Pictures, memories

Nothing - it's easy to do.

Was lost on the page but the search was helpful. Less scrolling for links

if the new page was already there!

Didn't realize there was more to scroll down on the page, navigation buttons higher up would be easier

Used the search bar because he didn't know which link would get him there the fastest

toolbar/menu at the top

nothing

Missing "student stuff" on the homepage - I don't see where I can search for my courses

A better search for contact info - I want to see their email, phone and office show up immediately at the top of the search results page (was looking at alpha on an iPad).

find it visually bland; likes the big buttons and pictures from the current site

Nothing - I would use this.

if it was obvious that you need to scroll; if the space was used better (not so much dead space)

would like a find people or locate college under the search bar rather than scrolling

easier to access the audience specific information (not have to scroll down)

dropdown menu of colleges like the current homepage. Don't want have to click through to a new page to select a college

i don't want to have search for the audience specific information, don't like that you have to scroll down for it. The font size is hard to read.

On the main page it is frustrating to have to scroll down so much to see what is all there. Having news way down isn't ideal.

The single image at the top of the page wasn't linked to a story I really cared about. It's nice to see lots of people and identifiable campus buildings in the photo but all the t-shirts are orange (not a U of S colour) and the image itself seems gray. The more I look at the photo, the more I want see the colours enhanced and more vibrant. The subject is good but the grayness is unappealing.

The person didn't happen to be in the campus phone book so their phone number didn't come up on the right side of the search results.

I looked initially under the "Student Services" link and then "Campus Life" when I didn't see a link anywhere on the main page. I found the "Physical Activity Complex" link on the Campus Life page but that was to the facilities rather than the specific page I was looking for. Because I knew where I was going from there, I found the information but I'm not sure students would. What would improve my experience is a link on the usask.ca page to student recreation info.

Nothing - I easily found what I was looking for.

I don't like the link further down the page than it was on the old page.

I found the information I wanted easily enough but I MUCH preferred the old site.

Please put back the A-Z listing; "Working Resources" should not be limited to just HR - people who work here need to be able to find information from ICT, FSD, FMD, Payment Services, Payroll, ...

I didn't like having to click through to another page to find the list of colleges. I didn't like that there wasn't a big old apply button on the homepage. Make it easy for me!

I didn't see this option anywhere on the new site. How do I get there?

less scrolling

I'd like to see a direct link to Residence website <http://livewithus.usask.ca/> from the homepage, so that students interested in living on campus can easily find out more information about Residence if they are thinking of living here.

more consistency with visual and messaging when veering away from insitutional pages to college or schools

Add Blackboard link to the "Current Student" section; two clicks to get to protective services' webpage (direct link might be handy, & 966-5555 on page great)

To have less text as it gets confusing

The old site is better....this new site can easily disorient users.

Having the "A-Z" menu more readily accessible.

The opening page is too static - it needs to be busier to catch students attention - banner headings etc.

having more top level links, as with the current site, so that I don't have to try blindly to find the information I want

I couldn't find anything about international or any way to find the International Office. This is an ongoing issue that many of our international partners/students and potential partners/students have found frustrating.

more information and color' it is quiet dull

I do not like the front cover page or first page you see when you click on the link. The picture looks like it is stretched widescreen and there is too much white space in the background. Also, too much emphasis on the "News" section.

top part is too plain. looks like a cheap wordpress stock layout

The landing page is minimalistic and trendy, but not very informative and useful. I work here, so I get things. But as a potential student/employee, there's not much to go on.

"become a student" and "faculty and staff" etc. headers should be in view without scrolling down.

Your search bar is WAY to big. I don't need that big and obvious a bar.

Truthfully, this is good enough for me

I would not like to use this prototype website as our usask webpage when advising students. The current one is much easier to navigate, especially for prospective students who have yet to apply. The drop down menus along the top of the page are easy to find, and extremely helpful when helping students over the phone. I do not think that the new prototype would be very beneficial or easy to navigate from a Student Peer Advisor's viewpoint. This prototype would make the website harder, and more frustrating to try and navigate. It could deter students from applying if they cannot find anything on the website. I quite often hear that students love our website, how it's organized, and it's easy navigation.

looks REALLY nice, even nicer than the old web design.

Have always been frustrated with the search engine for usask. Only the archived OCN articles are NOT what I want to see.

I prefer the old website layout to the prototype. The old version is far more user friendly

So much better - thank you!

Overall the more square/rectangular design is more modern but navigation doesn't need to be so hindered for a largely aesthetic change.

I noticed that the information on the Saskatoon Theological Union is very out of date. I work there and will follow up!

Haven't had the opportunity to use a majority of the new site yet.

Like paws up at he top

Paws was easy to find

Need to have school information more obvious.

Looks pretty good for new students.

Would not use homepage would go straight to paws login

Ilike the colour, not too much text, likes the way it looks

Search option wherever I am. If I'm outside of campus, I need to find services like vet clinic hours, dental clinic hours. Community section isn't clear enough. Kin camps. Sports. Want a job. Where can I eat and park?

couldn't find class schedule quickly

Other university websites make it easier to find graduate program information directly from the homepage.

likes the big search box

I like this a lot better - the responsive design is great. I like that it's not all boxed in on a desktop, but still looks good on mobile.

It's hard to rate the site based on using it for two minutes, but I expect it will be much better.

likes social media links - could be bigger

I like the menu options (notes they used to be at the top, but doesn't mind the new location). It seems easy to use and more interactive. I know a girl in the photo - that's nice, I feel more connected to the site.

don't think the nice-to-know information about the university and the "more about" should be down past the news and flipped with the "become a student" area

important that faculty profiles and scholarship information is up-to-date.

don't like the layout, looks like all the university does is orientation

The top image is all you see initially and it doesn't do a great job of showcasing the university with one static image. Image needs to be amazing (this one is not).

homepage doesn't seem to be very task-oriented. would be better if it was (obvious where to go to apply). Get rid of the extra steps.

(Observed feedback - user came to the site to basically check out the news stories. She saw the image at the top of the page and didn't scroll any further down the page. I didn't prompt her to scroll but her casual comments were that she missed the rotating banners and newsfeed stories of the old page.)

I like the cleanness of the new site. (Observed feedback - user was looking for a search box, easily found it. When the expected search results didn't come up, he modified his search on the results page rather than going back to alpha.usask so didn't really notice the orientatation image or other content on the page.)

(Observed feedback - user didn't care or realize that the "Student Services" link where he went first was a link to students.usask.ca and if the information he was looking for was on that page, he didn't see it in the initial links so didn't bother to search or go beyond the first page. When he found the PAC link under "Campus Life" that was OK but not his preference. As a staff member, however, he admitted he was biased and understood that not everyone could have a direct link to their info from usask.ca)

(Observed feedback - user intuitively scrolled when she didn't see the link at the top of the page where she was used to seeing it. Found the link a bit further down the page and was where she wanted to be efficiently and without frustration.

(Observed feedback - user scrolled down easily. Low tolerance for frustration though and wanted the link where they were used to seeing it - someone who checks these postings regularly so they would either be forced to adapt or constantly annoyed by the change.)

I'm frequently looking up info on someone else's behalf and the news stories and rotating info on the current site often catches my attention. The new design is blah and not visually appealing. I think people would browse and learn more about our campus on the old site.

Please ensure that there are links to information for faculty and staff. This does not need to be prominent, and this information does not need to be on the home page at all, but it does need to be accessible.

It seems strange to have such a large About section.

The lock icon is broken -- some parts of the page are insecure.

Visually, the home page looks great. I must note however that there is no immediate link to donate. Who, from development, has helped with the new website? A 'give' or 'donate' button should be prominent and not imbedded with alumni buttons. I strongly recommend that we remove any reference to 'give now' which only lands the viewer on the on line giving page. there are a number of ways someone can 'give' or 'donate' that do not involve on line giving. I'd be happy to volunteer my time to help out which is why I'm going to reveal who I am - drum roll :-) No surprise, it's Bev.

Website is pretty straightforward but sometimes text is jam-packed into one page that there is too much info at once.

Keep the old website!

We are the U of S - should be a moving menu of up to date, current bullet points promoting the UofS - overall the website is boring.

curious how the main photo with text overlay is going to work with other photos; the photos will need to be pretty dark

I like the simplicity of the site

I did like student services aspect of the website. I felt it included most things i need to know as a student.

Love the wide-screen photo.